

# 10 Things To Know Before Repairing A Vehicle

1. Your car is the second largest investment you're likely to make. Preserve its value and your safety by having it repaired professionally.
2. Never drive a car that could be unsafe because of damages.
3. Some insurance companies may want you to visit their drive-in claims center before having your car repaired. You can do this, or you may leave your car at our shop and ask that the insurance company inspect the car here.
4. You are not required by law to obtain more than one estimate or appraisal.
5. You have the right to go to the repair shop of your choice. Your insurance company cannot require you to go to a particular shop.
6. Differences in repair estimates are common. A lower estimate may not include all necessary work.
7. Choose a shop that has unibody repair equipment and is certified (by I-CAR or ASE, for example).
8. Ask if the shop will be using genuine manufacturer (OEM) replacement parts.
9. Ask if the shop offers a repair warranty. We provide a Lifetime Warranty and Guarantee on all our repairs at Fitzgerald Collision Centers.
10. Let us help you negotiate your claim with the insurance company.

## OUR COLLISION CENTERS

### **FREDERICK**

1439 Tilco Dr  
Frederick, MD 21704  
**240-629-7591**  
[fitzccf2@FitzMall.com](mailto:fitzccf2@FitzMall.com)

Mon. - Fri.: 730am - 6:00pm  
Sat & Sun: Closed

### **GAITHERSBURG**

951 N Frederick Ave  
Gaithersburg, MD 20879  
**301-670-7575**  
[fitzccg@FitzMall.com](mailto:fitzccg@FitzMall.com)

Mon. - Fri.: 730am-7pm  
Saturday: 8am-3pm

### **WHEATON**

10915 Georgia Avenue  
Wheaton, MD 20902  
**240-283-6510**  
[fitzccw@FitzMall.com](mailto:fitzccw@FitzMall.com)

Mon. - Fri.: 730am - 6pm  
Sat & Sun: Closed

### **CHAMBERSBURG**

1436 Lincoln Way East  
Chambersburg, PA 27102  
**240-629-7591**  
[fitzccce@FitzMall.com](mailto:fitzccce@FitzMall.com)

Mon. - Fri.: 8am - 5pm  
Sat & Sun: Closed

**ESTIMATES ONLY**